

# HOW TO BECOME A FRIEND OF BMEC AND BOOK YOUR TICKETS

When you become a BMEC Friend (Subscriber or Member) you become eligible for several benefits. You get access to the best seats because Friends have access to tickets sales for eight weeks before anyone else. Friends get at least a 15% discount on ticket prices and have access to a flexible, pay as you go, payment system.

There are additional benefits outlined below but most importantly BMEC Friends ensure that the Annual Season continues to flourish; that BMEC can attract the best regional, national and international artists and that the performing arts remain a vibrant and essential element of the cultural life of our community.

## 1. SELECT YOUR BMEC FRIEND CATEGORY

 **SUBSCRIBER N/C**
 **MEMBER \$30**

## 2. PROVIDE YOUR BMEC FRIEND DETAILS

(One form may be used for two BMEC Friends. Contact BMEC for extra forms.)

Title:  Mr  Mrs  Miss  Ms (other) \_\_\_\_\_

First name (s) \_\_\_\_\_ Last name (s) \_\_\_\_\_

New  Pre 2016 Renewing  Renewing  At this stage I just want to join the What's On email list\*

Address: \_\_\_\_\_

Postcode \_\_\_\_\_ Age Range:  25-34  35-44  45-54  55-64  65-74  75-84  85-94  95+

Phone: (H) \_\_\_\_\_ (W) \_\_\_\_\_ (MOB) \_\_\_\_\_

\*Email: \_\_\_\_\_ Send me updates: (please circle) Y N

### SPECIAL ASSISTANCE

- Wheelchair seat
- Carer seat
- Hearing impaired
- Aisle seat (right leg on aisle)
- Aisle seat (left leg on aisle)
- Sight impaired (first three rows)
- Other

### CONCESSION TYPE

- Pensioner
- Government Senior Card
- Student/Junior
- Proof sighted (tick)

### YOUR PAYMENT DETAILS

Please tick ONE of the following methods of payment:

- Cash (do not post)
- Eftpos (only in person)
- Gift Voucher
- Cheque (payable to 'Bathurst Regional Council')
- Credit card (contact Box Office by phone or in person to submit your card details)
- Pay per Show (defer credit payment until fifteen business days prior to performance)

I would like to make a donation to BMEC:

Amount \$ \_\_\_\_\_

I have read and agree to the ticketing terms and conditions\*

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Would you like to have your tickets mailed out? Please tick the appropriate box:  Yes  No, collect at Box Office

Are you part of a group booking? If so you can name your group here: \_\_\_\_\_

(If part of a group booking, please attach/provide individual names for all group members)

\*(Outlined on the back of this form)

## 3. FILL IN THE BOOKING FORM

(Subscriber minimum 5 shows, Member no minimum)

	Date	Time	Adult Friend	No.	Conc. Friend	No.	Stu/Jnr Friend	No.	Pensioner Matinee	No.	Extra Seats	Type	BMEC use only
The Spooky Men's Chorale	Sat 4 February	8pm	28		26		18						
Luke Kennedy: His Voice	Tue 14 February	11am	24		22		18		18				
Rumour Has It	Wed 15 February	7.30pm	38		33		20						
Mr Stink	Wed 8 March	10.30am	24		22		18		18				
	Wed 8 March	12.30pm	24		22		18		18				
	Wed 8 March	6.30pm	24		22		18						
Dracula	Tue 21 March	7.30pm	35		30		18						
	Wed 22 March	11am	35		30		18		25				
Sydney Symphony Orchestra	Tue 23 May	7.30pm	44		40		20						
Emily Loves to Bounce	Thur 25 May	6.30pm	24		22		18						
	Fri 26 May	10am	24		22		18		18				
	Fri 26 May	12.30pm	24		22		18		18				
Therese Raquin	Sat 3 June	8pm	38		33		20						
Corranderk	Tue 20 June	7.30pm	35		30		18						
Hello Goodbye & Happy Birthday	Sat 22 July	8pm	35		30		18						
	Mon 24 July	11am	35		30		18		25				
Andrey Gugnin	Tue 8 August	7.30pm	28		26		18						
Saltbush	Mon 14 August	6.30pm	24		22		18						
	Tue 15 August	10am	24		22		18		18				
	Tue 15 August	12.30pm	24		22		18		18				
	Tue 15 August	6.30pm	24		22		18						
Dreamers of the Day	Tue 22 August	7.30pm	35		30		18						
Gudirr Gudirr	Tue 26 September	7.30pm	32		29		18						
	Wed 27 September	11am	32		29		18		22				
Giselle	Tue 10 October	7.30pm	68		63		42						
	Wed 11 October	7.30pm	68		63		42						
From Broadway to Ballroom	Tue 24 October	11am	44		40		20		27				
	Tue 24 October	7.30pm	44		40		20						

### BOX OFFICE USE ONLY

Date & Time Received: \_\_\_\_\_

SUB  MEM TOTAL SHOWS TOTAL TICKETS TOTAL PRICE AMOUNT PAID No OF SHOWS FOR PPS

## 4. SUBMIT YOUR FORM/S AND PAYMENT

You can submit your booking form/s and payment:

### IN PERSON

105 William Street  
Box Office hours are 9am to 5pm Monday to Friday.

### EMAIL

tickets@bathurst.nsw.gov.au

### MAIL

Enclose your booking form/s with a cheque made payable to:  
Bathurst Regional Council T/A BMEC  
and post to:

Booking Form  
Bathurst Memorial Entertainment Centre  
Private Mail Bag 17  
Bathurst NSW 2795

### FAX

Fax your booking form/s to 6333 6163.

### PHONE

Call 6333 6161 during normal business hours. Please have your credit card details ready. If it is a busy time for the Box Office you may need to leave a message and we'll return your call as soon as possible.

### PRIORITY BOOKING

Signed up Friends have priority booking on shows until close of business on Monday 16 January 2017 from which point all shows will be on general sale.

The Box Office will be closed Friday 23 December from 12noon and reopen at 9am Tuesday 3 January 2017.

### CREDIT CARD DETAILS

Credit card details are not stored at BMEC and it is preferred, for security reasons, that you don't send us your credit card details by email or mail. We will collect these details by phone or in person and then lodge them in the online Securepay system.

If you wish to pay by credit card please let us know your phone number and the most appropriate time to telephone you to obtain details for payment.

## TICKETING TERMS AND CONDITIONS

1. Tickets are sold on behalf of the organisation responsible for presenting the event and are subject to the conditions applicable to that event and/or the venue where held.
2. In general there are no refunds or exchanges on any ticket except as required by law. For BMEC Season events BMEC Friends may exchange a booking, subject to availability of seats, but these arrangements must be made and tickets returned to our Box Office staff a minimum of 48 hours before the booked performance. If, as a Subscriber, you have booked 5 shows and want to exchange one of them to another event, this must be a Season event within the same Season year. By the end of the Season should a minimum total of 5 shows not be met, you will be charged \$30.00 and your status will change from Subscriber to Member, which does not have a minimum show requirement.
3. The right of admission is reserved by the management of the venue.
4. Admittance to customers bearing tickets purchased online at a discount price will only be upon production of relevant ID to Front of House staff on the night of the performance. Failure to produce appropriate ID may result in the patron being charged full price for their ticket.
5. Latecomers will be admitted at the discretion of the management and only if there is a suitable break in the program.
6. The use of cameras or recording equipment of any type including mobile phones is strictly forbidden.
7. Ticket holders enter the venue at their own risk.

The information on this form is being collected to allow Council to process your application and/or carry out its statutory obligations. All information collected will be held by Council and will only be used for the purpose for which it was collected. An individual may view their personal information and may correct any errors.

BENEFITS OF BEING A FRIEND	SUBSCRIPTION	MEMBERSHIP	
Sign up fee	Nil	\$30	A complimentary drink voucher for 2018 Season for top 10 attending Friends
Save up to 15% on tickets	•	•	
Minimum no of shows	5 Season shows	Nil	A complimentary Membership for 2018 Season for top attending patron of 2017
Secure the best seats (priority booking)	•	•	
Ability to purchase up to 2 additional tickets per Season show for family and friends	•	•	* Pay in full or nominate for payment to be charged to your credit card 15 business days prior to a Season show. Not available online.
Flexible payment plans*	•	•	
Booking exchanges (Season shows only)	•	•	** Present your Member or Subscriber card at Rydges Mount Panorama to receive a 10% room discount.
Save on tickets to selected independent shows	•	•	
Buy tickets to 7 Season shows and receive a complimentary ticket to an 8th Season show	•	•	
10% room discount at Rydges Mount Panorama** (TBC)	•	•	
Quarterly e-newsletter with exclusive offers, news and updates	•	•	

## ATTENDING BMEC

### TICKET COLLECTION

It is requested that tickets be collected at least half an hour prior to the start of a performance.

### EXCHANGES

We regret to advise that there are no refunds on tickets purchased as part of the BMEC Season. For BMEC Season events BMEC Friends may exchange a booking, subject to availability of seats, but these arrangements must be made and tickets returned to our Box Office staff a minimum of 48 hours before the booked performance. If, as a Subscriber, you have booked 5 shows and want to exchange one of them to another event, this must be a Season event within the same Season year. By the end of the Season should a minimum total of 5 shows not be met, you will be charged \$30.00 and your status will change from Subscriber to Member, which does not have a minimum show requirement.

### LATECOMERS

Please be aware that latecomers cannot be admitted until a suitable break in the performance.

### WHEELCHAIR SEATING

It is advisable to book early to obtain the best available spaces at either the front or the rear of the stalls.

### HEARING AID LOOP

The theatre is equipped with a T-switch hearing assistance facility. Please indicate your requirements when booking to ensure you are seated in seats which have the best reception.

### FOOD AND DRINK

Food is not permitted in the theatre. According to the terms of our license alcohol is not permitted in the theatre however patrons may take in bottled water or soft drink. Catering and beverage services are provided for most events in City Hall where BYO is not permitted.

### BAR, SUPPERS, MEETING CAST AND CREW

The bar is open one hour before Season performances and at interval if applicable.

Following the performance on the opening night of Season shows, there

will be a light supper reception in the Wattle Foyer.

This is a wonderful opportunity to meet the cast and crew. All patrons are very welcome to join us.

### MOBILE PHONES AND PAGERS

Please switch off, or set to 'silent', all mobile phones and pagers before entering the theatre.

### ORDER YOUR DRINKS

Please enquire at the bar prior to the start of the show if you would like to order your drinks for interval to avoid the rush.

### COMPANION CARD

BMEC is an affiliate of the Companion Card program. A Companion Card must be presented when booking. Please contact the Box Office for details.

### CONCESSION

Concession prices apply to pensioners, unemployed, Health Care cardholders and Government Seniors' cardholders (proof required).

### STUDENT, JUNIOR & STUDENT RUSH TICKETS

Student tickets are available for all full-time students (proof required). A Junior is 18 years or younger. Subject to availability and relevant ID, Student Rush tickets can be purchased on the day of the performance.

### GROUP PRICES

Discounts on Season shows apply to group bookings of eight or more (unless stated otherwise on specific show information). The discount applicable is one price category lower than the relevant charge without discount. Family tickets are also available at a discounted rate for appropriate shows.

Please contact the Box Office for details.